ANDREW LATA

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References/CV Available upon request

EDUCATION

University of Calgary, AB

BSc in Computer Science

Major Field GPA: 3.32

Overall GPA: 2.99

COURSEWORK

Computer Networks

Data Structures and Algorithms

Database Management Systems

Human-Computer Interaction

Large-Scale Software Design

Network Systems Security

Operating Systems

Principles of Computer Security

SKILLS

Programming Languages

Python · Java · SQL · C# · C++
VB.NET · PHP · HTML/CSS
ARM Assembly · Haskell

Other Knowledge

Linux, Windows, MacOS · Git ·
Agile Software Development,
Scrum · cPanel Web Hosting
Services · IT Helpdesk Service

LANGUAGES

Native proficiency with English,
both written and verbal

EXPERIENCE

IT Deskside Support Technician at **University of Calgary**

May 2015 – Present

· Troubleshot and resolved account, network, mail, software, printing, and other general PC issues around user schedules and in a timely manner.

· Responsible for installation and deployment of new and re-purposed computers on both Mac and Windows platforms.

· Worked with a team to prioritize and complete support tasks while minimizing user wait times.

Data Entry Technician at **Landlink Consulting Ltd.**

July 2013 – October 2013

· Quickly performed data entry for flood relief applications and property damage assessments regarding the 2013 flood in Calgary.

· Worked with a team to organize and file the applications as they arrived.

Intern Developer IT at **Hyduke Energy Services Inc.**

May 2012 – August 2012

· Bug tested supply chain management software being developed in house and recorded results for the programmer to review and correct.

· Upgraded browser-based heat tracking software and restructured the accompanying database, also integrated data from Google Finance to graph stock prices on the company website.

· Worked with VB.NET, C#, MS-SQL, and other technologies to support company goals.

· Assisted with helpdesk operation and network hardware installation as needed.